



County of Los Angeles  
Department of Public Social Services



Philip L. Browning, Director

Statistical Report  
November 2009

Bureau of Contract and Technical Services



## **County of Los Angeles**

### **Department of Public Social Services**

# **Statistical Report**

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# Statistical Report

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## All Aids Cases, Persons and Expenditures November 2009

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only*	Food Stamps	In-Home Supportive Services	Unduplicated Caseload All Aids**
Cases	165,129	89,212	1,275	3,098	695,818	384,529	185,538	1,277,245
Persons	406,992	89,813	1,554	3,468	1,648,758	852,054	185,538	2,287,582
Expenditures (millions)	\$88.05	\$18.33	\$0.49	\$2.68		\$128.17	\$133.96	\$371.69
Cost Per Case	\$533.22	\$205.51	\$388.00	\$864.75		\$333.32	\$722.00	\$291.01

### Comparison with Prior Month

Cases:	This Month	165,129	89,212	1,275	3,098	695,818	384,529	185,538	1,277,245
	Last Month	164,726	89,040	1,393	3,115	695,032	380,644	185,452	1,273,499
	Change	0.2%	0.2%	-8.5%	-0.5%	0.1%	1.0%	0.0%	0.3%
Persons:	This Month	406,992	89,813	1,554	3,468	1,648,758	852,054	185,538	2,287,582
	Last Month	406,371	89,627	1,706	3,483	1,646,630	844,497	185,452	2,283,036
	Change	0.2%	0.2%	-8.9%	-0.4%	0.1%	0.9%	0.0%	0.2%
Expenditures: (millions)	This Month	\$88.05	\$18.33	\$0.49	\$2.68		\$128.17	\$133.96	\$371.69
	Last Month	\$88.48	\$18.25	\$0.55	\$2.78		\$126.80	\$148.01	\$384.87
	Change	-0.5%	0.5%	-9.3%	-3.6%		1.1%	-9.5%	-3.4%

\* DPSS Approved Caseload. CalWORKs recipients are automatically eligible for Medi-Cal and are not counted here, except for MAO recipients attached to CalWORKs cases.

\*\* These are unduplicated counts of cases and persons that received aid in the month. A family aided in more than one category is counted only once. There is one exception: A few thousand families receive both Medi-Cal and Food Stamps under separate case numbers.



## DPSS Caseload Characteristics Los Angeles County Totals November 2009

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	In-Home Supportive Services
<b>Total Aided</b>								
Cases		165,129	89,212	1,275	3,098	695,818	384,529	185,538
Persons		406,992	89,813	1,554	3,468	1,648,758	852,054	185,538
<b>Age of Aided Persons</b>								
	Under 1	18,457				56,625	25,992	8
	1-2	46,817	3			114,316	73,710	130
	3-5	60,728				145,720	99,990	600
	6-12	115,326	4	2	5	279,281	189,815	3,517
	13-15	47,226	2		1	108,704	73,553	1,838
	16-17	29,590			1	72,104	45,134	1,217
	18	5,024	2,300	38		42,421	18,537	621
	19	3,979	3,080	47	2	36,299	13,129	726
	20	4,379	2,846	53	2	30,769	10,839	694
	21-59	74,860	77,185	1,167	403	531,638	281,494	45,940
	60-65	546	3,942	163	304	27,045	12,783	17,372
	Over 65	60	451	84	2,750	203,836	7,078	112,875
	<b>Total</b>	406,992	89,813	1,554	3,468	1,648,758	852,054	185,538
<b>Average Age of Aided Adults</b>								
	Average Age	31	39	39	71	50	37	68
<b>Gender of Aided Persons</b>								
Adult	Male	17,511	59,526	740	1,172	259,176	138,216	63,592
	Female	66,531	30,278	812	2,289	503,343	205,644	114,636
Children	Male	161,448	4	1	5	444,952	254,948	4,793
	Female	161,502	5	1	2	441,287	253,246	2,517
<b>Total</b>		406,992	89,813	1,554	3,468	1,648,758	852,054	185,538



## DPSS Caseload Characteristics Los Angeles County Totals November 2009

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	In-Home Supportive Services
<b>Citizenship Status of Aided Persons</b>							
Citizen	385,669	82,521		3	1,128,823	781,040	N/A
Legal Immigrants	20,710	7,248	1,540	3,458	186,668	70,277	N/A
Other	544	40	13	7	1,764	710	N/A
Undocumented Immigrants	69	4	1		331,503	27	N/A
Total	406,992	89,813	1,554	3,468	1,648,758	852,054	N/A
<b>Primary Language of Aided Cases</b>							
Armenian	3,438	1,370	896	446	17,976	7,675	29,763
Cambodian	785	73		21	2,026	1,210	2,193
Chinese	615	168	97	165	23,262	2,453	14,522
English	97,589	82,229	58	248	309,512	237,060	71,843
Farsi	304	75	101	71	3,452	688	5,886
Korean	157	102	2	169	10,509	740	4,585
Other	297	74	26	95	4,826	728	3,194
Russian	258	78	38	116	3,956	536	7,674
Spanish	60,884	4,820	40	1,632	305,993	130,702	37,081
Tagalog	56	36		94	5,252	359	5,090
Vietnamese	746	187	17	41	9,054	2,378	3,707
Total	165,129	89,212	1,275	3,098	695,818	384,529	185,538
<b>Ethnic Origin of Aided Persons</b>							
American Indian / Alaskan Native	384	452			1,331	1,377	429
Asian	12,872	2,107	154	679	142,866	35,363	36,011
Black	85,918	41,045	18	44	121,124	174,613	34,003
Hispanic	266,266	27,618	50	1,841	1,193,203	543,445	51,128
Other	7,166	3,639	10	51	41,734	17,051	
White	34,386	14,952	1,322	853	148,500	80,205	63,967
Total	406,992	89,813	1,554	3,468	1,648,758	852,054	185,538



## Cash Aid Programs Cases Aided by District November 2009

District*	CalWORKs				General Relief				Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable	Unknown		
011 East Valley Main District	9,313	887	4,130	4,296						
002 Glendale	6,710	1,915	1,637	3,158	3,758	1,006	2,637	115	1,041	
034 Lancaster Main District	10,866	1,142	2,576	7,148	4,450	2,048	1,908	494		
038 Metro North	9,016	609	4,902	3,505					80	
203 Pasadena, San Fernando	2,580	193	838	1,549	6,891	2,390	4,088	413		
060 Rancho Park	4,658	302	1,334	3,022	5,525	2,080	3,156	289		
082 West Valley & Santa Clarita Branch	7,458	677	3,073	3,708						
014 Civic Center					6,313	1,304	4,825	184		
010 Wilshire					3,157	1,097	1,940	120	1	3,098
<b>Division I</b>	<b>50,601</b>	<b>5,725</b>	<b>18,490</b>	<b>26,386</b>	<b>30,094</b>	<b>9,925</b>	<b>18,554</b>	<b>1,615</b>	<b>1,122</b>	<b>3,098</b>
005 Belvedere	4,140	340	1,720	2,080	1		1			
006 Cudahy	6,083	479	2,653	2,951	1	1				
012 Exposition Park	7,910	316	2,457	5,137	1		1			
017 Florence	6,940	292	3,587	3,061						
066 Lincoln Heights	5,262	359	2,369	2,534						
015 Metro East	6,951	399	3,641	2,911	6,861	3,091	3,359	411		
013 Metro Family	8,712	334	4,774	3,604	1	1				
070 Metro Special	3	1	1	1	11,785	4,325	6,918	542		
<b>Division II</b>	<b>46,001</b>	<b>2,520</b>	<b>21,202</b>	<b>22,279</b>	<b>18,650</b>	<b>7,418</b>	<b>10,279</b>	<b>953</b>		
026 Compton	9,975	583	3,725	5,667						
040 Norwalk	6,314	574	1,775	3,965	1		1			
062 Paramount	4,796	386	1,532	2,878	1		1			
027 South Central	7,262	333	2,456	4,473	3,455	1,446	1,821	188		
031 South Family	9,670	616	3,612	5,442					20	
083 Southwest Family	11,905	672	3,595	7,638					6	
008 Southwest Special	3		1	2	11,609	4,567	6,268	774		
007 South Special					16,865	7,146	8,615	1,104		
<b>Division III</b>	<b>49,925</b>	<b>3,164</b>	<b>16,696</b>	<b>30,065</b>	<b>31,931</b>	<b>13,159</b>	<b>16,706</b>	<b>2,066</b>	<b>26</b>	
004 El Monte	5,595	443	2,277	2,875	3		1	2	1	
036 Pomona	8,148	636	2,636	4,876	3,273	1,365	1,722	186		
020 San Gabriel Valley	4,858	612	1,724	2,522	5,261	1,927	2,904	430	126	
<b>Division IV</b>	<b>18,601</b>	<b>1,691</b>	<b>6,637</b>	<b>10,273</b>	<b>8,537</b>	<b>3,292</b>	<b>4,627</b>	<b>618</b>	<b>127</b>	
<b>UNKNOWN</b>	<b>1</b>		<b>1</b>							
<b>Total</b>	<b>165,129</b>	<b>13,100</b>	<b>63,026</b>	<b>89,003</b>	<b>89,212</b>	<b>33,794</b>	<b>50,166</b>	<b>5,252</b>	<b>1,275</b>	<b>3,098</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Cases Aided by District November 2009

District*	Medical Assistance Only**	Food Stamps			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PAFS	NAFS	
014 Civic Center	6,181	6,855		6,855	19,349
011 East Valley Main District	24,671	17,027	5,366	11,661	51,011
002 Glendale	31,985	17,534	4,274	13,260	61,028
034 Lancaster Main District	15,894	20,569	5,084	15,485	51,779
038 Metro North	11,648	11,706	5,080	6,626	32,450
090 Northridge Regional Medi-Cal District	54,305				54,305
203 Pasadena, San Fernando	10,307	12,986	1,374	11,612	32,764
060 Rancho Park	22,585	14,117	2,507	11,610	46,885
082 West Valley & Santa Clarita Branch	47,974	14,783	4,332	10,451	70,215
010 Wilshire	17,503	9,114	2	9,112	32,873
Division I	243,053	124,691	28,019	96,672	452,659
005 Belvedere	38,111	13,766	2,227	11,539	56,018
006 Cudahy	15,445	10,538	3,316	7,222	32,067
012 Exposition Park	1,355	8,229	4,006	4,223	17,495
017 Florence	13,165	10,765	3,415	7,350	30,870
066 Lincoln Heights	1,234	5,490	2,606	2,884	11,986
089 Medi-Cal Mail-In Application Center	1,393				1,393
016 Medi Cal Outreach East	3,302				3,302
042 Medi Cal Outreach West	2,264	1		1	2,265
015 Metro East	631	13,946	3,866	10,080	28,389
013 Metro Family	24,860	12,709	4,277	8,432	46,282
070 Metro Special	31,740	26,215	7	26,208	69,743
Division II	133,500	101,659	23,720	77,939	299,810
026 Compton	24,264	15,318	5,164	10,154	49,557
092 Hawthorne Medi-Cal District	53,174	5	2	3	53,179
040 Norwalk	22,572	10,264	3,341	6,923	39,151
062 Paramount	14,159	8,077	2,493	5,584	27,033
027 South Central	6,493	13,673	3,251	10,422	30,883
031 South Family	19,026	16,096	4,877	11,219	44,812
007 South Special	1	17,895	1	17,894	34,761
083 Southwest Family	1,663	11,460	5,798	5,662	25,034
008 Southwest Special	37,622	22,172	3	22,169	71,406
Division III	178,974	114,960	24,930	90,030	375,816
004 El Monte	43,639	10,256	3,089	7,167	59,494
080 Medi-Cal Long Term District	33,249				33,249
036 Pomona	30,637	17,269	4,470	12,799	59,327
020 San Gabriel Valley	15,907	15,693	2,578	13,115	41,845
Division IV	123,432	43,218	10,137	33,081	193,915
Eligibility Systems Division	517				517
DPSS Total****	679,476	384,528	86,806	297,722	1,508,255
Department of Health Services	1,562				1,562
Department of Children and Family Services	14,779				14,779
Unknown	1	1		1	3
Grand Total****	695,818	384,529	86,806	297,723	1,524,599

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.

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## Cash Aid Programs Persons Aided by District November 2009

District*	CalWORKs							General Relief				Refugee	CAPI
	Total	Two Parent**		Zero Parent***		All Other****							
		Adult	Children	Adult	Children	Adult	Children	Total	Employable	Unemployable	Unknown		
011 East Valley Main District	22,990	1,426	1,801	23	8,437	3,290	8,013						
002 Glendale	17,503	3,293	3,215	14	3,006	2,729	5,246	3,914	1,048	2,745	121	1,295	
034 Lancaster Main District	29,010	1,703	2,681	52	5,286	4,833	14,455	4,478	2,065	1,920	493		
038 Metro North	20,466	922	1,179	22	9,654	2,649	6,040					87	
203 Pasadena, San Fernando	6,155	292	409	6	1,611	1,085	2,752	6,966	2,417	4,136	413		
060 Rancho Park	10,431	469	579	12	2,403	2,062	4,906	5,550	2,087	3,172	291		
082 West Valley & Santa Clarita Branch	18,406	1,138	1,351	23	6,287	2,867	6,740						
014 Civic Center								6,323	1,308	4,830	185		
010 Wilshire								3,200	1,119	1,960	121	1	3,46
Division I	124,961	9,243	11,215	152	36,684	19,515	48,152	30,431	10,044	18,763	1,624	1,383	3,46
005 Belvedere	10,437	552	767	5	3,547	1,534	4,032	1		1			
006 Cudahy	15,168	785	1,085	12	5,430	2,231	5,625	1	1				
012 Exposition Park	18,437	470	680	24	4,739	3,332	9,192	1		1			
017 Florence	17,335	456	641	12	7,918	1,935	6,373						
066 Lincoln Heights	12,877	467	811	11	4,925	1,641	5,022						
015 Metro East	17,134	618	911	17	7,551	2,144	5,893	6,906	3,109	3,386	411		
013 Metro Family	20,866	541	709	19	10,231	2,448	6,918	1	1				
070 Metro Special	8	2	3		1	1	1	11,823	4,339	6,940	544		
Division II	112,262	3,891	5,607	100	44,342	15,266	43,056	18,733	7,450	10,328	955		
026 Compton	24,639	956	1,286	26	7,783	3,955	10,633						
040 Norwalk	16,103	927	1,272	10	3,456	3,014	7,424	1		1			
062 Paramount	11,917	635	828	9	3,089	1,994	5,362	1		1			
027 South Central	18,230	509	741	16	5,330	2,761	8,873	3,462	1,450	1,822	190		
031 South Family	23,571	918	1,346	15	7,521	3,661	10,110					24	
083 Southwest Family	28,236	1,014	1,491	17	7,208	5,090	13,416					6	
008 Southwest Special	6				1	1	4	11,647	4,584	6,288	775		
007 South Special								16,943	7,183	8,653	1,107		
Division III	122,702	4,959	6,964	93	34,388	20,476	55,822	32,054	13,217	16,765	2,072	30	
004 El Monte	14,255	687	965	15	4,731	2,187	5,670	3		1	2	2	
036 Pomona	20,704	1,050	1,400	12	5,328	3,751	9,163	3,286	1,373	1,727	186		
020 San Gabriel Valley	12,104	801	1,274	10	3,510	1,834	4,675	5,306	1,936	2,940	430	139	
Division IV	47,063	2,538	3,639	37	13,569	7,772	19,508	8,595	3,309	4,668	618	141	
UNKNOWN	4				4								
Total	406,992	20,631	27,425	382	128,987	63,029	166,538	89,813	34,020	50,524	5,269	1,554	3,46

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.

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## Supplemental Programs Persons Aided by District November 2009

District*	Medical Assistance Only**	Food Stamps			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PAFS	NAFS	
014 Civic Center	6,238	6,883		6,883	19,444
011 East Valley Main District	66,457	43,825	12,500	31,325	133,272
002 Glendale	64,113	38,301	11,395	26,906	125,126
034 Lancaster Main District	48,825	51,465	12,517	38,948	133,778
038 Metro North	35,063	29,213	10,488	18,725	84,829
090 Northridge Regional Medi-Cal District	99,040				99,040
203 Pasadena, San Fernando	22,077	20,254	3,112	17,142	55,452
060 Rancho Park	40,254	23,853	5,493	18,360	80,088
082 West Valley & Santa Clarita Branch	106,469	37,143	10,281	26,862	162,018
010 Wilshire	33,015	14,377	2	14,375	54,061
Division I	521,551	265,314	65,788	199,526	947,108
005 Belvedere	98,693	36,583	5,278	31,305	145,714
006 Cudahy	44,890	29,081	7,848	21,233	89,140
012 Exposition Park	11,110	21,657	8,536	13,121	51,205
017 Florence	45,349	29,416	7,441	21,975	92,100
066 Lincoln Heights	10,604	15,312	5,766	9,546	38,793
089 Medi-Cal Mail-In Application Center	2,463				2,463
016 Medi Cal Outreach East	4,626				4,626
042 Medi Cal Outreach West	2,612	1		1	2,613
015 Metro East	11,401	26,262	8,737	17,525	61,703
013 Metro Family	75,262	33,376	9,090	24,286	129,505
070 Metro Special	69,187	42,437	17	42,420	123,455
Division II	376,197	234,125	52,713	181,412	741,317
026 Compton	68,128	42,188	11,943	30,245	134,955
092 Hawthorne Medi-Cal District	140,949	10	4	6	140,959
040 Norwalk	53,979	28,697	8,378	20,319	98,780
062 Paramount	37,509	22,428	5,927	16,501	71,855
027 South Central	25,619	31,635	7,206	24,429	78,946
031 South Family	54,934	40,636	10,880	29,756	119,165
007 South Special	2	18,055	1	18,054	35,000
083 Southwest Family	15,411	30,919	13,076	17,843	74,572
008 Southwest Special	83,615	35,455	7	35,448	130,723
Division III	480,146	250,023	57,422	192,601	884,955
004 El Monte	95,660	28,591	7,583	21,008	138,511
080 Medi-Cal Long Term District	33,814				33,814
036 Pomona	72,941	41,295	10,868	30,427	138,226
020 San Gabriel Valley	42,944	32,703	6,224	26,479	93,196
Division IV	245,359	102,589	24,675	77,914	403,747
Eligibility Systems Division	814				814
DPSS Total****	1,624,067	852,051	200,598	651,453	3,163,479
Department of Health Services	2,564				2,564
Department of Children and Family Services	22,126				22,126
Unknown	1	3		3	8
Grand Total****	1,648,758	852,054	200,598	651,456	3,188,177

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.

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## In-Home Supportive Services Caseload by Office

### November 2009

Office	Number of Consumers*	Number of Terminations
019 IHSS Ops II - Pomona	13,178	204
074 IHSS Ops II El Monte	31,926	444
East Region Total	45,104	648
047 IHSS Ops III Metro IHSS	22,351	304
075 IHSS Ops III - Rancho Park	12,450	162
Metro West Region Total	34,801	466
001 IHSS Ops I Chatsworth	29,530	333
035 IHSS Ops I - Lancaster	6,837	107
073 IHSS Ops I - Burbank	23,461	206
North Region Total	59,828	646
077 IHSS Ops IV Hawthorne	45,805	687
South Region Total	45,805	687
Total	185,538	2,447

\* Each IHSS consumer represents a separate case or Assistance Unit.



## Application Processing Summary

### November 2009

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	IHSS	Total All Programs
<b>Received*</b>	12,605	19,574	154	237	30,598	46,473	3,225	<b>112,866</b>
<b>Processed:</b>								
Approvals	6,691	10,464	118	72	17,758	26,999	1,662	<b>63,764</b>
Non-Approvals	5,760	9,629	38	174	13,700	19,412	1,835	<b>50,548</b>
<b>Total Processed</b> (from current and prior months)	<b>12,451</b>	<b>20,093</b>	<b>156</b>	<b>246</b>	<b>31,458</b>	<b>46,411</b>	<b>3,497</b>	<b>114,312</b>
<b>Approval Rate**</b> (Approvals / Total Processed)	53.7%	52.1%	75.6%	29.3%	56.4%	58.2%	47.5%	<b>55.8%</b>

### Comparison with Prior Month

<b>Application Received</b>								
This Month	12,605	19,574	154	237	30,598	46,473	3,225	<b>112,866</b>
Last Month	13,944	22,435	178	327	34,768	51,826	3,747	<b>127,225</b>
Percent Change	-9.6%	-12.8%	-13.5%	-27.5%	-12.0%	-10.3%	-13.9%	<b>-11.3%</b>
<b>Total Processed</b>								
This Month	12,451	20,093	156	246	31,458	46,411	3,497	<b>114,312</b>
Last Month	15,027	22,608	188	348	34,417	53,273	3,780	<b>129,641</b>
Percent Change	-17.1%	-11.1%	-17.0%	-29.3%	-8.6%	-12.9%	-7.5%	<b>-11.8%</b>
<b>Approval Rate</b>								
This Month	53.7%	52.1%	75.6%	29.3%	56.4%	58.2%	47.5%	<b>55.8%</b>
Last Month	53.3%	51.2%	83.0%	27.9%	58.4%	57.2%	54.5%	<b>55.9%</b>
Percent Change	0.8%	1.7%	-8.8%	5.0%	-3.4%	1.8%	-12.7%	<b>-0.2%</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed that same month.

\*\* Total approvals are divided by total disposed.



## CalWORKs Application Processing by District

### November 2009

Districts*	Applications Received in Month**	Processed During Month						Processing Time	
		Approvals			Total Approvals	Non-Approvals	Total Processed**	1-45 Days (percent)	46+ Days (percent)
		Two Parent	Zero Parent	All Other					
011 East Valley Main District	923	89	170	250	509	520	1,029	98.83	1.17
002 Glendale	421	61	45	130	236	186	422	100.00	0.00
034 Lancaster Main District	946	72	97	339	508	461	969	98.35	1.65
038 Metro North	497	23	153	144	320	178	498	99.80	0.20
090 Northridge Regional Medi-Cal District						3	3	100.00	0.00
203 Pasadena, San Fernando	268	5	30	79	114	155	269	99.26	0.74
060 Rancho Park and West Los Angeles	327	14	23	123	160	150	310	99.35	0.65
082 West Valley District	708	43	88	158	289	384	673	98.66	1.34
Division I	4,090	307	606	1,223	2,136	2,037	4,173	98.99	1.01
005 Belvedere	639	27	57	103	187	312	499	73.15	26.85
006 Cudahy	401	36	83	138	257	147	404	98.27	1.73
012 Exposition Park	410	9	78	189	276	209	485	99.59	0.41
017 Florence	409	13	93	117	223	170	393	98.73	1.27
066 Lincoln Heights	326	18	61	121	200	158	358	99.44	0.56
015 Metro East	303	16	52	76	144	116	260	99.62	0.38
013 Metro Family	621	19	187	210	416	242	658	99.54	0.46
070 Metro Special						3	3	100.00	0.00
Division II	3,109	138	611	954	1,703	1,357	3,060	94.97	5.03
026 Compton	809	43	109	240	392	285	677	98.67	1.33
092 Hawthorne Medi-Cal District						4	4	100.00	0.00
040 Norwalk	563	33	50	163	246	238	484	98.35	1.65
062 Paramount	397	16	49	121	186	194	380	99.21	0.79
027 South Central	391	23	60	168	251	148	399	99.00	1.00
031 South Family	766	32	116	276	424	360	784	97.70	2.30
007 South Special	1					1	1	100.00	0.00
083 Southwest Family	791	38	115	319	472	367	839	97.62	2.38
008 Southwest Special						4	4	100.00	0.00
Division III	3,718	185	499	1,287	1,971	1,601	3,572	98.26	1.74
004 El Monte	568	23	71	153	247	296	543	98.90	1.10
036 Pomona	779	42	95	298	435	339	774	97.42	2.58
020 San Gabriel Valley	341	26	53	120	199	130	329	96.96	3.04
Division IV	1,688	91	219	571	881	765	1,646	97.81	2.19
Total	12,605	721	1,935	4,035	6,691	5,760	12,451	97.64	2.36

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## General Relief Application Processing by District

### November 2009

District	Applications Received in Month*	Processed During Month*			Processing Time			
		Approvals	Non Approvals	Total Processed	1 - 30 Days (percent)	31 - 45 Days (percent)	46 - 60 Days (percent)	61+ Days (percent)
014 Civic Center	1,056	568	377	945	96.40	2.33	0.42	0.85
011 East Valley Main District	2		9	9	100.00	0.00	0.00	0.00
002 Glendale	719	352	319	671	98.21	1.04	0.30	0.45
034 Lancaster Main District	1,317	598	632	1,230	95.45	3.90	0.41	0.24
203 Pasadena, San Fernando	1,872	730	1,161	1,891	90.16	9.04	0.48	0.32
060 Rancho Park and West Los Angeles	1,181	642	570	1,212	93.07	6.19	0.66	0.08
082 West Valley District			5	5	100.00	0.00	0.00	0.00
010 Wilshire	1,003	438	713	1,151	77.93	18.94	2.52	0.61
Division I	7,150	3,328	3,786	7,114	91.20	7.60	0.80	0.39
015 Metro East	1,590	896	796	1,692	94.80	4.31	0.59	0.30
070 Metro Special	2,155	1,300	880	2,180	95.14	4.22	0.50	0.14
Division II	3,745	2,196	1,676	3,872	94.99	4.26	0.54	0.21
026 Compton			1	1	0.00	100.00	0.00	0.00
027 South Central	868	498	460	958	97.08	2.19	0.31	0.42
031 South Family			1	1	0.00	0.00	0.00	100.00
007 South Special	3,554	1,986	1,527	3,513	96.30	2.90	0.57	0.23
008 Southwest Special	2,056	1,382	1,008	2,390	92.93	6.03	0.63	0.42
Division III	6,478	3,866	2,997	6,863	95.21	3.90	0.55	0.34
004 El Monte			1	1	100.00	0.00	0.00	0.00
036 Pomona	938	437	506	943	95.55	4.03	0.32	0.11
020 San Gabriel Valley	1,263	637	663	1,300	95.08	4.31	0.46	0.15
Division IV	2,201	1,074	1,170	2,244	95.28	4.19	0.40	0.13
Total	19,574	10,464	9,629	20,093	93.75	5.32	0.62	0.31

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## Refugee Application Processing by District November 2009

District	Applications Received in Month*	Processed During Month*			Processing Time	
		Approvals	Non Approvals	Total Processed	1 - 45 Days (percent)	46+ Days (percent)
002 Glendale	94	75	6	81	97.53	2.47
038 Metro North	20	16	9	25	96.00	4.00
Division I	114	91	15	106	97.17	2.83
027 South Central	2		2	2	100.00	0.00
031 South Family	3	2	2	4	100.00	0.00
007 South Special	1					
083 Southwest Family	1					
Division III	7	2	4	6	100.00	0.00
020 San Gabriel Valley	33	25	19	44	100.00	0.00
Division IV	33	25	19	44	100.00	0.00
Total	154	118	38	156	98.08	1.92

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## Medical Assistance Only Application Processing November 2009

Processing Time \*\*\*\*

Districts*	Applications Received in Month**	Processed During Month**			Regular		DAPD	
		Approvals	Non Approvals	Total Processed***	1 - 45 Days (percent)	46+ Days (percent)	1 - 90 Days (percent)	90+ Days (percent)
014 Civic Center	166	28	128	156	93.29	6.71	83.33	16.67
011 East Valley Main District	866	526	446	972	97.42	2.58	61.54	38.46
002 Glendale	585	330	263	593	96.00	4.00	62.16	37.84
034 Lancaster Main District	471	273	242	515	96.96	3.04	93.33	6.67
038 Metro North	137	22	147	169	95.00	5.00	100.00	0
090 Northridge Regional Medi-Cal District	4,168	2,078	2,358	4,436	97.93	2.07	72.93	27.07
203 Pasadena, San Fernando	376	206	217	423	95.80	4.20	60.00	40.00
060 Rancho Park and West Los Angeles	677	285	355	640	99.17	0.83	38.24	61.76
082 West Valley District	937	491	404	895	96.75	3.25	75.86	24.14
010 Wilshire	692	409	286	695	97.60	2.40	45.45	54.55
Division I	9,075	4,648	4,846	9,494	97.41	2.59	70.41	29.59
005 Belvedere	853	559	309	868	93.62	6.38	71.43	28.57
006 Cudahy	560	323	324	647	82.72	17.28	60.00	40.00
012 Exposition Park	14	27	4	31	96.77	3.23	0	0
017 Florence	237	136	138	274	96.98	3.02	71.43	28.57
066 Lincoln Heights	191	108	90	198	99.48	0.52	66.67	33.33
089 Medi-Cal Mail-In Application Center	4,992	1,568	3,537	5,105	99.12	0.88	100.00	0
016 Medi Cal Outreach East	4,110	3,808	292	4,100	99.93	0.07	43.48	56.52
042 Medi Cal Outreach West	1,384	1,107	165	1,272	94.67	5.33	48.92	51.08
015 Metro East	7	19	4	23	100.00	0	0	0
013 Metro Family	20	35	9	44	76.19	23.81	100.00	0
070 Metro Special	961	458	522	980	96.76	3.24	52.83	47.17
Division II	13,329	8,148	5,394	13,542	97.58	2.42	53.04	46.96
026 Compton	463	279	191	470	98.00	2.00	68.42	31.58
092 Hawthorne Medi-Cal District	206	54	90	144	56.39	43.61	27.27	72.73
040 Norwalk	790	462	269	731	95.57	4.43	68.97	31.03
062 Paramount	275	209	104	313	99.35	0.65	66.67	33.33
027 South Central	185	107	76	183	98.31	1.69	80.00	20.00
031 South Family	516	353	202	555	87.99	12.01	83.33	16.67
083 Southwest Family	11	23	14	37	83.33	16.67	0	0
008 Southwest Special	636	401	164	565	97.05	2.95	76.19	23.81
Division III	3,082	1,888	1,110	2,998	93.43	6.57	68.81	31.19
004 El Monte	530	365	159	524	96.99	3.01	58.33	41.67
080 Medi-Cal Long Term District	1,810	683	1,247	1,930	91.45	8.55	85.51	14.49
036 Pomona	801	385	400	785	82.98	17.02	53.85	46.15
020 San Gabriel Valley	375	261	99	360	95.91	4.09	29.41	70.59
Division IV	3,516	1,694	1,905	3,599	90.79	9.21	78.43	21.57
DPSS Total	29,002	16,378	13,255	29,633	96.31	3.69	68.80	31.20
Department of Health Services	1,414	1,179	438	1,617	28.89	71.11	28.64	71.36
Department of Children and Family Services	182	201	7	208	95.17	4.83	100.00	0
Grand Total	30,598	17,758	13,700	31,458	93.53	6.47	60.79	39.21

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

\*\*\* Of the **31,458** applications processed during the month, **29,418** were regular and **2,040** were DAPD (Disability and Adult Programs Division). Also included are denied CalWORKs applications that are reevaluated for MAO.

\*\*\*\* Applications not meeting Medi-Cal citizenship requirements are excluded from the processing time columns

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## Food Stamp Application Processing by District

### November 2009

Districts*	Applications Received in Month**	Approvals			Non Approvals			Total Processed	Percent Processed in 30 Days		
		Public Assistance***	Non-Public Assistance****	Total	Public Assistance***	Non-Public Assistance****	Total		Public Assistance***	Non Public Assistance****	Total
014 Civic Center	1,133		576	576		536	536	1,112		97.39	97.39
011 East Valley Main District	2,088	385	825	1,210	291	663	954	2,164	94.08	95.63	95.15
002 Glendale	1,837	182	882	1,064	103	637	740	1,804	98.95	97.17	97.45
034 Lancaster Main District	2,943	282	1,179	1,461	207	1,066	1,273	2,734	97.14	97.82	97.70
038 Metro North	432	217	122	339	91	12	103	442	96.75	95.52	96.38
090 Northridge Regional Medi-Cal District					2		2	2	100.00		100.00
203 Pasadena, San Fernando	2,536	74	1,299	1,373	111	1,128	1,239	2,612	97.30	94.52	94.72
060 Rancho Park and West Los Angeles	2,006	118	1,031	1,149	89	767	856	2,005	96.14	94.55	94.71
082 West Valley District	1,744	188	587	775	366	545	911	1,686	96.93	95.05	95.67
010 Wilshire	2,089		1,082	1,082		948	948	2,030		97.19	97.19
Division I	16,808	1,446	7,583	9,029	1,260	6,302	7,562	16,591	96.42	96.14	96.18
005 Belvedere	1,501	153	629	782	117	461	578	1,360	43.70	93.76	83.82
006 Cudahy	926	135	467	602	56	312	368	970	91.62	95.12	94.43
012 Exposition Park	357	194	103	297	111	5	116	413	97.05	96.30	96.85
017 Florence	834	159	341	500	123	216	339	839	97.16	96.77	96.90
066 Lincoln Heights	645	122	238	360	140	121	261	621	93.89	89.14	91.14
015 Metro East	1,898	121	980	1,101	68	686	754	1,855	96.83	97.42	97.36
013 Metro Family	423	227	119	346	105	2	107	453	90.36	83.47	88.52
070 Metro Special	3,601		2,121	2,121	1	1,521	1,522	3,643	100.00	96.51	96.51
Division II	10,185	1,111	4,998	6,109	721	3,324	4,045	10,154	86.95	95.71	94.13
026 Compton	1,347	264	504	768	137	354	491	1,259	96.51	93.36	94.36
040 Norwalk	1,050	143	441	584	55	385	440	1,024	93.43	93.10	93.16
062 Paramount	730	132	368	500	92	171	263	763	96.43	96.85	96.72
027 South Central	1,650	166	784	950	73	643	716	1,666	94.98	95.16	95.14
031 South Family	1,431	331	606	937	209	330	539	1,476	77.04	77.99	77.64
007 South Special	3,605		2,219	2,219	1	1,338	1,339	3,558	100.00	97.47	97.47
083 Southwest Family	700	291	191	482	235	16	251	733	94.68	89.37	93.18
008 Southwest Special	3,452		2,166	2,166	3	1,450	1,453	3,619	100.00	95.69	95.69
Division III	13,965	1,327	7,279	8,606	805	4,687	5,492	14,098	90.67	94.37	93.81
004 El Monte	1,077	218	427	645	136	294	430	1,075	90.11	90.15	90.14
036 Pomona	2,469	256	1,151	1,407	220	861	1,081	2,488	91.18	87.87	88.50
020 San Gabriel Valley	1,969	141	1,062	1,203	66	736	802	2,005	89.37	90.60	90.47
Division IV	5,515	615	2,640	3,255	422	1,891	2,313	5,568	90.45	89.32	89.53
Total	46,473	4,499	22,500	26,999	3,208	16,204	19,412	46,411	91.77	94.70	94.21

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

\*\*\* All members of the Food Stamp household received CalWORKs assistance during the month.

\*\*\*\* None, or only some, of the members of the Food Stamp household received CalWORKs assistance during month.

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## In-Home Supportive Services Application Processing by Office

### November 2009

Office	Applications Received in Month*	Processed During month*		
		Approvals	Non-Approvals	Total Processed*
019 IHSS Ops II - Pomona	249	117	129	246
074 IHSS Ops II El Monte	469	270	181	451
East Region	718	387	310	697
047 IHSS Ops III Metro IHSS	374	216	134	350
075 IHSS Ops III - Rancho Park	184	109	74	183
Metro West Region	558	325	208	533
001 IHSS Ops I Chatsworth	479	260	247	507
035 IHSS Ops I - Lancaster	245	126	159	285
073 IHSS Ops I - Burbank	208	147	235	382
North Region	932	533	641	1,174
077 IHSS Ops IV Hawthorne	1,017	417	676	1,093
South Region	1,017	417	676	1,093
Total	3,225	1,662	1,835	3,497

\* Applications Received in One Month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications in the month and the number processed that same month.



## Cash Aid Programs Terminations by District November 2009

District*	CalWORKs				General Relief			Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable		
014 Civic Center					845	321	524		
011 East Valley Main District	726	93	254	379					
002 Glendale	413	92	68	253	495	235	260	189	
034 Lancaster Main District	964	163	150	651	728	446	282		
038 Metro North	476	51	153	272				15	
203 Pasadena, San Fernando	205	20	43	142	1,136	576	560		
060 Rancho Park	435	41	88	306	980	543	437		
082 West Valley District	570	75	142	353					
010 Wilshire					447	201	246		59
Division I	3,789	535	898	2,356	4,631	2,322	2,309	204	59
005 Belvedere	235	34	61	140					
006 Cudahy	690	88	241	361					
012 Exposition Park	631	52	146	433					
017 Florence	555	31	213	311					
066 Lincoln Heights	361	41	99	221					
015 Metro East	540	58	193	289	1,199	786	413		
013 Metro Family	691	62	280	349					
070 Metro Special					1,933	953	980		
Division II	3,703	366	1,233	2,104	3,132	1,739	1,393		
026 Compton	814	78	190	546					
040 Norwalk	475	52	87	336	1		1		
062 Paramount	452	42	113	297	1		1		
027 South Central	605	49	140	416	592	345	247		
031 South Family	869	95	214	560				2	
007 South Special					2,823	1,693	1,130		
083 Southwest Family	938	81	186	671				2	
008 Southwest Special					2,089	1,105	984		
Division III	4,153	397	930	2,826	5,506	3,143	2,363	4	
004 El Monte	350	39	109	202					
036 Pomona	693	65	152	476	586	382	204		
020 San Gabriel Valley	369	54	82	233	764	428	336	19	
Division IV	1,412	158	343	911	1,350	810	540	19	
Total	13,057	1,456	3,404	8,197	14,619	8,014	6,605	227	59

\* Numbers for these offices include both the Main and Branch offices.

\*\* This Category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Terminations by District November 2009

District*	Medical Assistance Only	Food Stamps			Total All Aids** Cash Aid and Supplemental Programs
		Total	PAFS	NAFS	
014 Civic Center	42	621		621	1,508
011 East Valley Main District	410	1,512	317	1,195	2,648
002 Glendale	464	1,471	190	1,281	3,032
034 Lancaster Main District	408	2,148	306	1,842	4,248
038 Metro North	188	716	199	517	1,395
090 Northridge Regional Medi-Cal District	1,051				1,051
203 Pasadena, San Fernando	212	1,253	62	1,191	2,806
060 Rancho Park	313	1,362	168	1,194	3,090
082 West Valley District	790	1,405	238	1,167	2,765
010 Wilshire	164	875		875	1,545
Division I	4,042	11,363	1,480	9,883	24,088
005 Belvedere	775	1,198	71	1,127	2,208
006 Cudahy	364	1,276	301	975	2,330
012 Exposition Park	51	595	227	368	1,277
017 Florence	292	938	243	695	1,785
066 Lincoln Heights	41	355	129	226	757
089 Medi-Cal Mail-In Application Center	9				9
016 Medi Cal Outreach East	1,930				1,930
042 Medi Cal Outreach West	267				267
015 Metro East	23	1,304	233	1,071	3,066
013 Metro Family	394	1,153	253	900	2,238
070 Metro Special	624	2,765		2,765	5,322
Division II	4,770	9,584	1,457	8,127	21,189
026 Compton	520	1,491	319	1,172	2,825
092 Hawthorne Medi-Cal District	896	3		3	899
040 Norwalk	572	842	167	675	1,890
062 Paramount	315	876	184	692	1,644
027 South Central	140	1,385	185	1,200	2,722
031 South Family	383	1,620	316	1,304	2,874
007 South Special		2,068		2,068	4,891
083 Southwest Family	72	853	352	501	1,865
008 Southwest Special	671	2,732		2,732	5,492
Division III	3,569	11,870	1,523	10,347	25,102
004 El Monte	622	812	144	668	1,784
080 Medi-Cal Long Term District	415				415
036 Pomona	622	1,875	301	1,574	3,776
020 San Gabriel Valley	325	1,392	136	1,256	2,869
Division IV	1,984	4,079	581	3,498	8,844
041 LEADER Application Development		1		1	1
Eligibility Systems Division		1		1	1
DPSS Total	14,365	36,897	5,041	31,856	81,671
Department of Health Services	51				51
Department of Children and Family Services	88				88
Grand Total	14,504	36,897	5,041	31,856	81,810

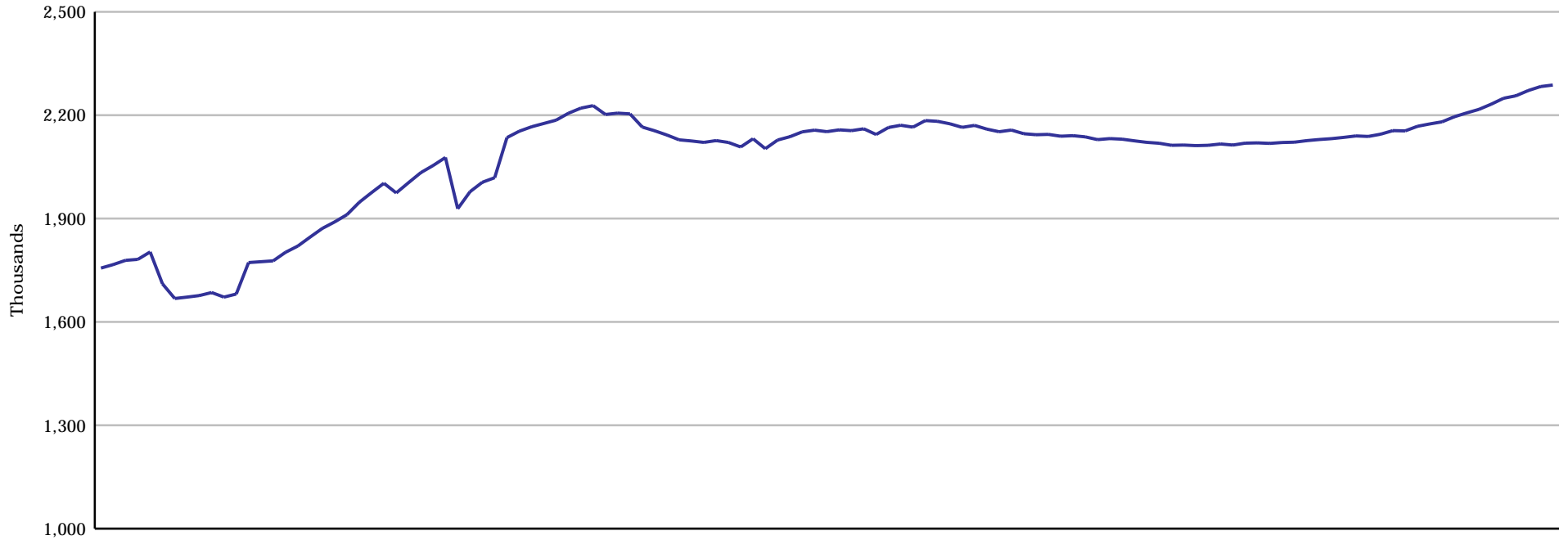
\* Numbers for Main Districts include both Main and Branch offices.

\*\* DPSS Total and Grand Total counts for Total All Aids include IHSS caseload found on page 7.



## Persons Aided - All Aids Combined

January 2000 to November 2009



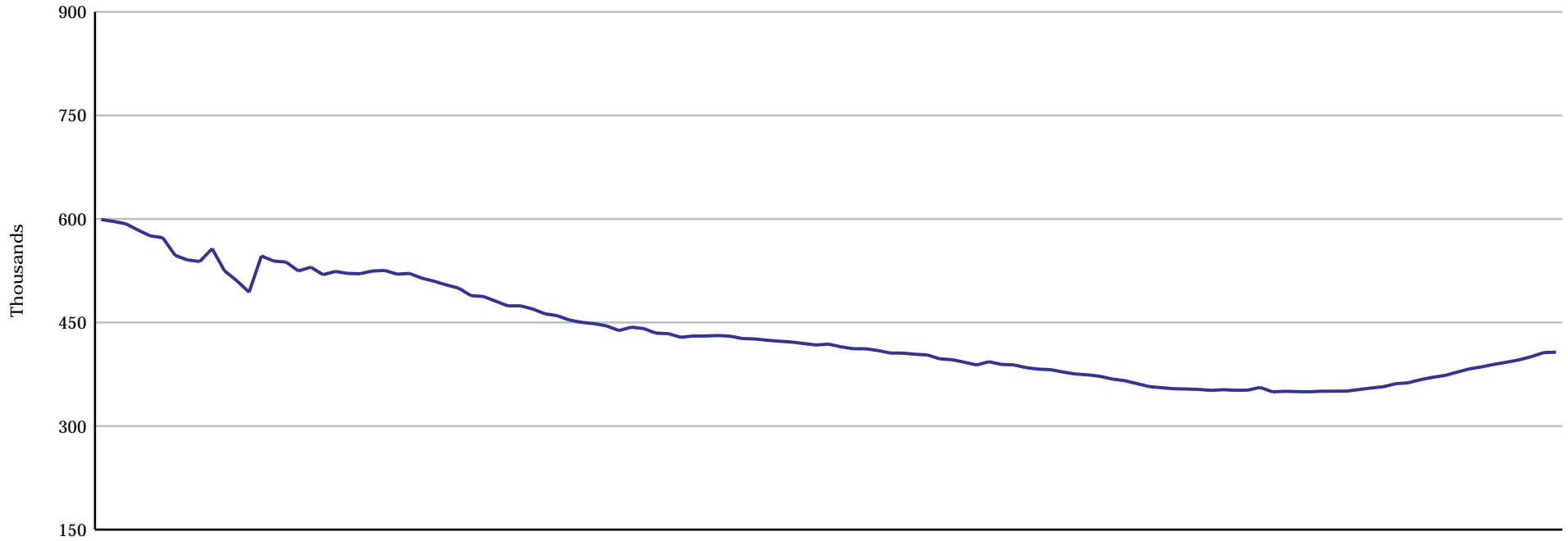
	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009
January	1,756,212	1,772,223	1,974,284	2,176,029	2,125,174	2,157,416	2,159,561	2,125,532	2,120,743	2,174,614
February	1,766,419	1,774,694	2,004,216	2,185,622	2,121,033	2,155,158	2,151,993	2,121,183	2,121,664	2,180,687
March	1,778,684	1,777,189	2,033,305	2,205,706	2,126,252	2,160,504	2,156,830	2,118,608	2,126,084	2,195,497
April	1,781,558	1,801,891	2,053,985	2,220,340	2,120,822	2,143,971	2,146,245	2,112,631	2,129,358	2,206,577
May	1,803,096	1,820,217	2,077,231	2,227,731	2,107,699	2,164,290	2,143,301	2,113,264	2,131,845	2,216,924
June	1,710,715	1,846,217	1,928,402	2,202,094	2,131,565	2,170,799	2,144,293	2,111,673	2,135,562	2,232,040
July	1,667,884	1,871,520	1,977,951	2,205,980	2,102,765	2,165,355	2,138,980	2,112,568	2,139,790	2,249,143
August	1,671,997	1,890,253	2,005,337	2,203,801	2,127,918	2,184,371	2,140,548	2,116,434	2,138,281	2,256,283
September	1,676,433	1,911,380	2,018,573	2,165,470	2,137,604	2,182,116	2,137,037	2,113,352	2,144,760	2,271,473
October	1,685,273	1,947,269	2,134,995	2,154,853	2,151,665	2,174,983	2,129,048	2,118,831	2,155,204	2,283,036
November	1,671,996	1,975,315	2,153,486	2,142,473	2,156,602	2,164,674	2,132,091	2,119,663	2,154,415	2,287,582
December	1,680,884	2,002,498	2,166,367	2,128,450	2,152,193	2,170,366	2,130,380	2,118,174	2,167,776	

NOTE: Effective July 2000, the data includes actual counts from LEADER districts. Data from January 2000 to June 2000 includes estimated LEADER counts.



## Persons Aided - CalWORKs

January 2000 to November 2009



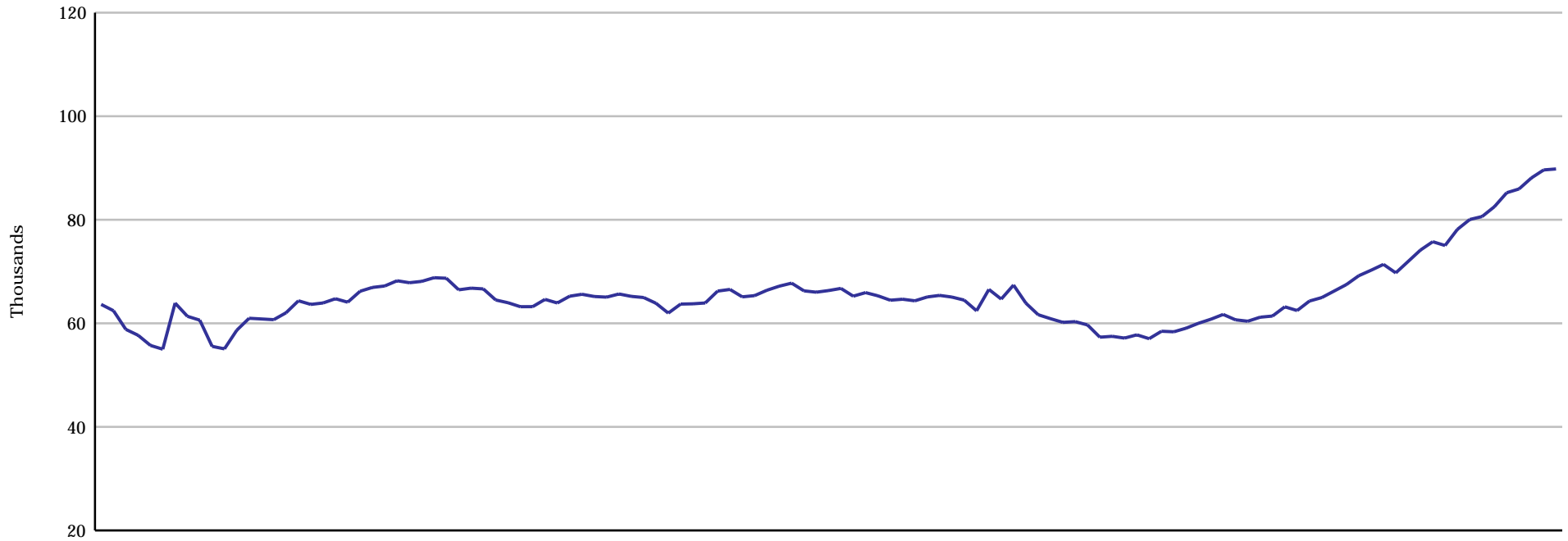
	<u>2000</u>	<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>	<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>
January	599,169	493,919	520,000	462,610	430,391	414,741	393,222	361,495	350,311	370,631
February	596,444	546,415	521,144	459,815	430,449	411,996	389,308	357,170	349,868	373,398
March	593,048	538,982	514,243	453,464	431,113	411,982	388,639	355,533	349,622	378,222
April	583,782	537,586	509,779	450,140	430,219	409,394	384,683	354,031	350,448	382,959
May	575,411	524,665	504,467	448,322	426,729	405,720	382,422	353,662	350,578	385,883
June	572,814	530,180	499,743	445,039	426,184	405,630	381,675	353,094	350,570	389,509
July	547,261	519,300	488,909	438,361	424,338	403,975	378,299	351,664	352,835	392,490
August	540,582	523,951	487,753	443,245	422,880	403,067	375,389	352,669	355,100	395,902
September	538,382	521,095	480,849	441,248	421,714	397,342	374,190	351,816	357,008	400,534
October	556,985	520,694	474,026	434,549	419,500	396,161	372,159	352,014	361,378	406,371
November	524,966	524,578	474,233	433,899	417,371	392,509	368,084	355,989	362,652	406,992
December	510,582	525,443	469,554	428,578	418,660	388,447	365,841	349,574	367,163	

NOTE: Effective July 2000, the data includes actual counts from LEADER districts. Data from January 2000 to June 2000 includes estimated LEADER counts.



## Persons Aided - General Relief

January 2000 to November 2009



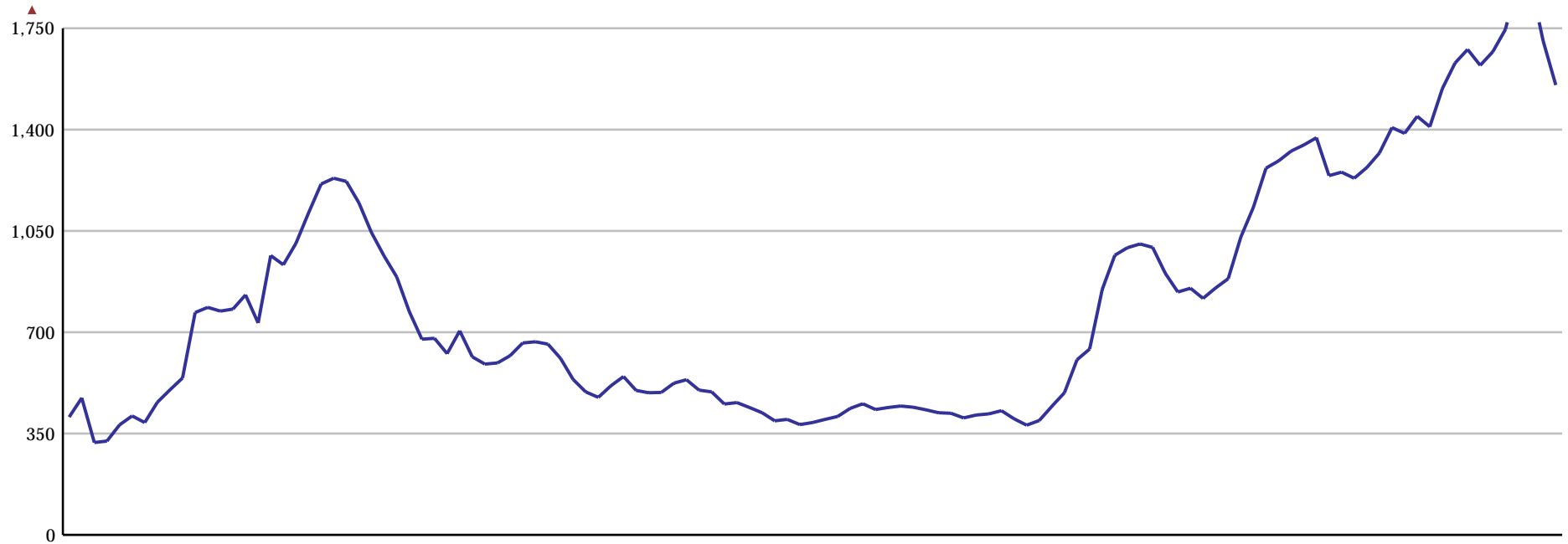
	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009
January	63,653	60,976	68,221	64,625	63,771	66,742	66,552	57,776	63,189	75,764
February	62,434	60,841	67,840	63,928	63,932	65,248	64,682	57,034	62,466	75,029
March	58,831	60,705	68,102	65,236	66,224	65,932	67,390	58,470	64,302	78,145
April	57,688	62,038	68,810	65,607	66,545	65,309	63,895	58,365	64,974	80,052
May	55,727	64,352	68,705	65,176	65,112	64,467	61,660	59,065	66,227	80,623
June	54,998	63,649	66,472	65,057	65,352	64,652	60,895	60,014	67,488	82,524
July	63,917	63,929	66,793	65,667	66,386	64,349	60,187	60,786	69,193	85,223
August	61,353	64,752	66,648	65,203	67,178	65,091	60,321	61,715	70,260	85,953
September	60,606	64,078	64,507	64,984	67,760	65,397	59,683	60,678	71,387	88,079
October	55,551	66,192	63,977	63,874	66,270	65,069	57,321	60,403	69,738	89,627
November	55,065	66,931	63,211	61,969	66,013	64,484	57,487	61,178	71,942	89,813
December	58,658	67,207	63,215	63,717	66,330	62,421	57,145	61,406	74,143	

NOTE: 1. Effective July 2000, the data includes actual counts from LEADER districts. Data from January 2000 to June 2000 includes estimated LEADER counts.  
 2. Includes refugees on GR.



## Persons Aided - Refugee

January 2000 to November 2009



	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009
January	407	773	1,044	663	524	399	414	992	1,292	1,410
February	473	780	963	667	536	409	418	1,005	1,326	1,542
March	319	829	891	659	500	437	429	993	1,347	1,630
April	324	732	771	610	494	453	401	904	1,372	1,677
May	380	965	676	537	452	433	379	839	1,241	1,622
June	411	933	679	494	457	440	395	852	1,253	1,669
July	388	1,007	626	475	440	445	444	817	1,232	1,746
August	458	1,112	705	515	422	441	491	853	1,269	1,793
September	501	1,212	615	547	394	432	605	885	1,319	1,786
October	542	1,232	590	499	399	422	642	1,029	1,407	1,706
November	768	1,221	594	491	381	420	848	1,132	1,387	1,554
December	786	1,147	619	492	388	404	966	1,267	1,446	

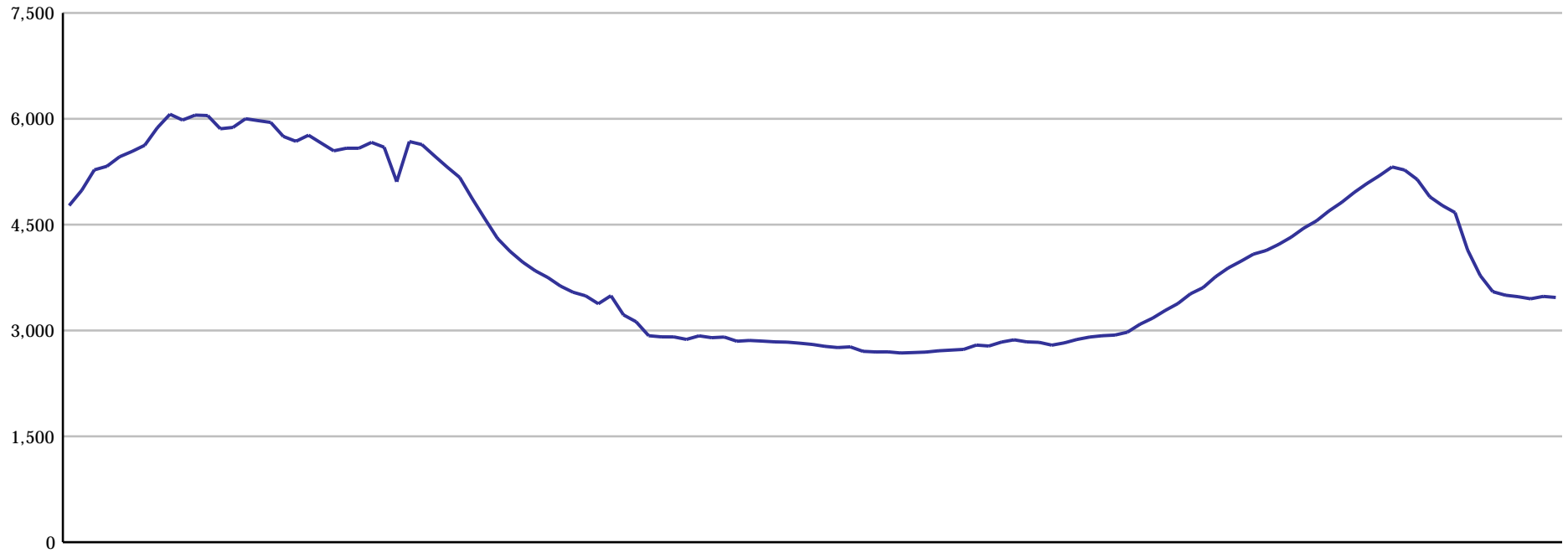
NOTE: 1. Effective July 2000, the data includes actual counts from LEADER districts. Data from January 2000 to June 2000 includes estimated LEADER counts.  
 2. Person counts exclude refugees who time-expired from RRP/CalWORKs and RCA programs.





## Persons Aided - CAPI\*

January 2000 to November 2009



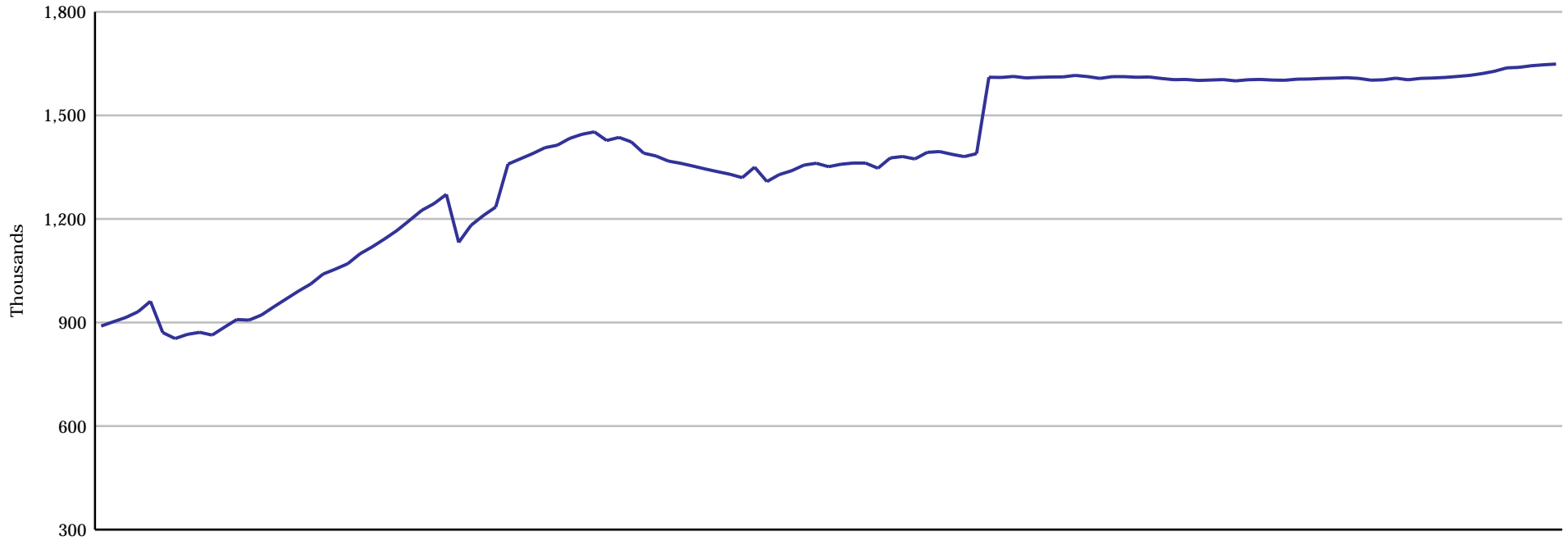
	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009
January	4,771	5,859	5,666	3,969	2,909	2,775	2,793	2,976	4,220	4,895
February	4,987	5,878	5,597	3,846	2,874	2,758	2,780	3,089	4,323	4,771
March	5,276	6,001	5,108	3,750	2,924	2,768	2,836	3,175	4,451	4,671
April	5,327	5,974	5,678	3,629	2,898	2,705	2,868	3,284	4,553	4,141
May	5,462	5,949	5,635	3,542	2,907	2,696	2,839	3,381	4,695	3,779
June	5,538	5,750	5,474	3,491	2,848	2,697	2,832	3,520	4,815	3,550
July	5,625	5,681	5,317	3,379	2,859	2,681	2,792	3,607	4,957	3,500
August	5,873	5,768	5,169	3,493	2,850	2,687	2,825	3,763	5,082	3,479
September	6,065	5,657	4,867	3,221	2,839	2,694	2,873	3,886	5,194	3,449
October	5,982	5,546	4,582	3,124	2,835	2,712	2,907	3,981	5,318	3,483
November	6,052	5,583	4,304	2,926	2,820	2,722	2,926	4,082	5,274	3,468
December	6,046	5,583	4,121	2,910	2,802	2,732	2,935	4,133	5,140	

\*Cash Assistance Program for Immigrants



## Persons Aided - Medical Assistance Only

January 2000 to November 2009



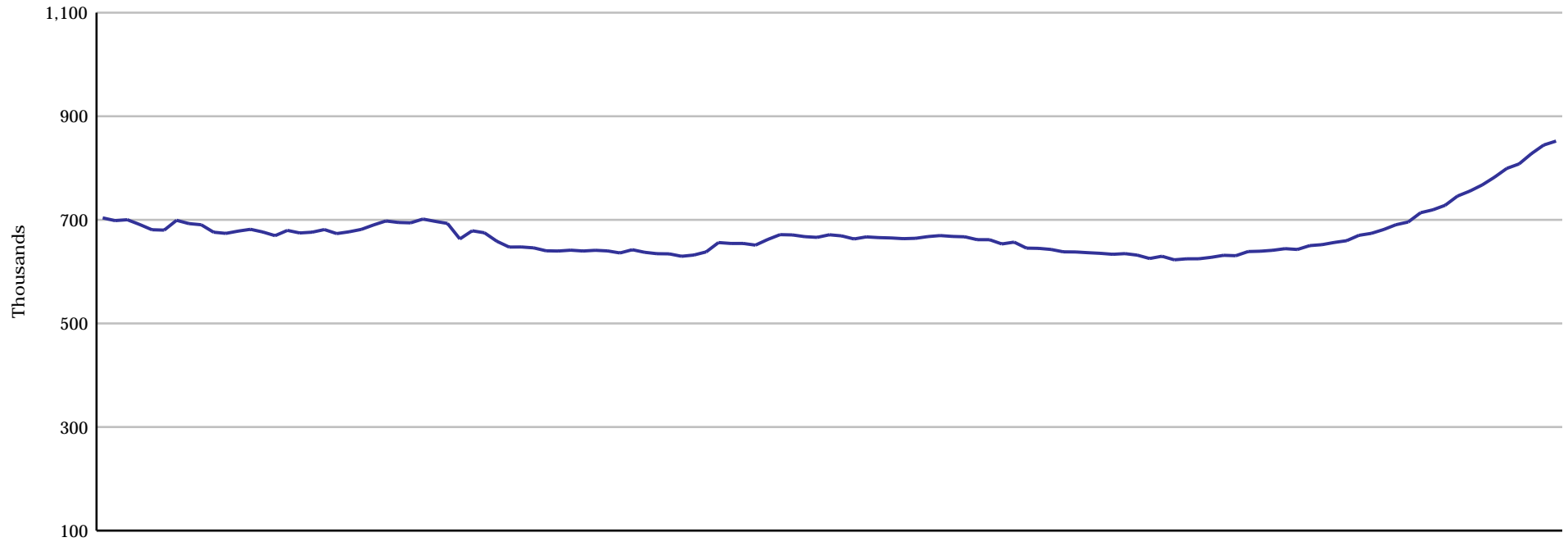
	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009
January	889,755	906,938	1,166,682	1,406,522	1,353,228	1,358,470	1,610,580	1,610,495	1,601,826	1,608,284
February	902,304	921,546	1,195,551	1,413,691	1,344,771	1,362,025	1,609,912	1,611,324	1,604,958	1,609,965
March	914,589	945,297	1,224,869	1,433,380	1,336,927	1,361,840	1,612,873	1,606,981	1,605,420	1,612,871
April	931,347	968,075	1,244,420	1,445,267	1,329,514	1,346,964	1,608,581	1,603,501	1,607,132	1,615,916
May	961,482	990,852	1,271,226	1,452,265	1,319,549	1,376,740	1,610,182	1,604,117	1,607,865	1,621,134
June	870,789	1,011,611	1,132,120	1,427,276	1,350,166	1,380,861	1,611,201	1,601,343	1,609,248	1,627,826
July	853,517	1,040,397	1,181,503	1,436,246	1,308,380	1,373,812	1,611,515	1,602,534	1,607,295	1,637,703
August	865,679	1,054,721	1,209,942	1,423,220	1,328,548	1,392,970	1,615,820	1,603,846	1,602,051	1,639,215
September	871,567	1,070,178	1,234,504	1,390,581	1,339,599	1,395,267	1,612,472	1,600,003	1,603,149	1,643,871
October	863,525	1,099,190	1,358,891	1,382,429	1,356,053	1,387,259	1,607,194	1,603,238	1,607,896	1,646,630
November	886,356	1,119,379	1,374,175	1,367,723	1,361,372	1,380,600	1,612,304	1,604,229	1,603,186	1,648,758
December	908,567	1,142,324	1,389,420	1,361,270	1,351,417	1,389,196	1,612,219	1,602,354	1,607,228	

- NOTE: 1. The drop in June 2000 was a result of the termination of about 35,000 Section 1931 (b) MAO family cases not responding to redetermination notices.  
 2. Effective July 2000, the data includes actual counts from LEADER districts. Data from January 2000 to June 2000 includes estimated LEADER counts.  
 3. Effective January 2006, includes MAO-eligible persons associated with CalWORKs cases.



## Persons Aided - Food Stamps

### January 2000 to November 2009



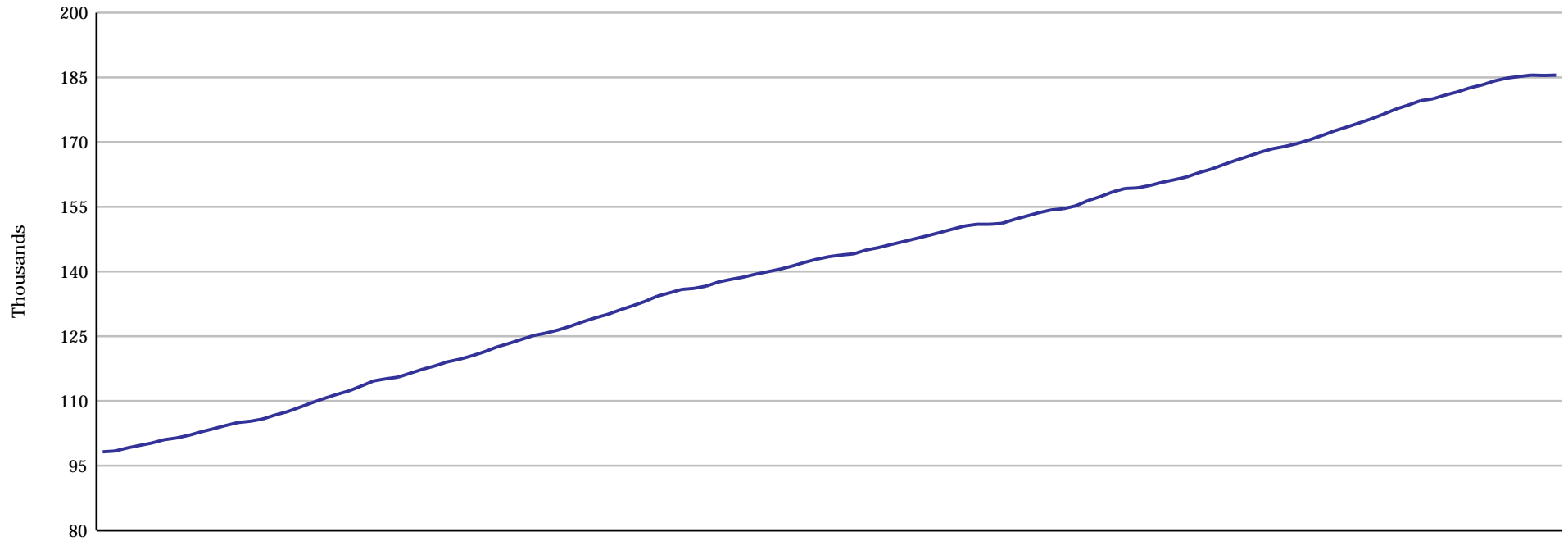
	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009
January	703,778	681,715	694,947	640,239	632,052	668,997	661,664	631,850	644,368	719,388
February	698,505	676,542	694,210	639,800	638,116	663,088	653,479	625,321	642,827	728,164
March	700,194	669,461	701,512	641,417	656,154	667,068	657,003	629,729	650,233	745,955
April	691,058	679,643	697,071	639,816	654,400	665,689	645,412	622,860	652,132	755,533
May	680,875	674,655	693,056	641,206	654,425	665,018	644,941	624,750	656,361	767,382
June	680,184	676,184	663,140	639,950	651,213	663,654	642,842	624,827	659,778	782,354
July	699,125	681,200	678,885	636,053	662,139	664,358	638,219	627,626	670,143	799,325
August	692,766	673,463	675,000	642,295	671,442	667,652	637,972	631,525	673,922	807,965
September	690,494	676,885	658,674	637,365	670,871	669,642	636,555	630,752	681,301	827,823
October	676,173	681,588	647,434	634,616	667,536	667,981	635,344	638,796	690,571	844,497
November	673,829	690,221	647,617	634,291	666,183	667,264	633,506	639,412	695,872	852,054
December	678,281	697,889	645,854	629,613	671,176	661,703	634,763	641,215	713,748	

NOTE: Effective July 2000, the data includes actual counts from LEADER districts. Data from January 2000 to June 2000 includes estimated LEADER counts.



## Persons Aided - IHSS\*

January 2000 to November 2009



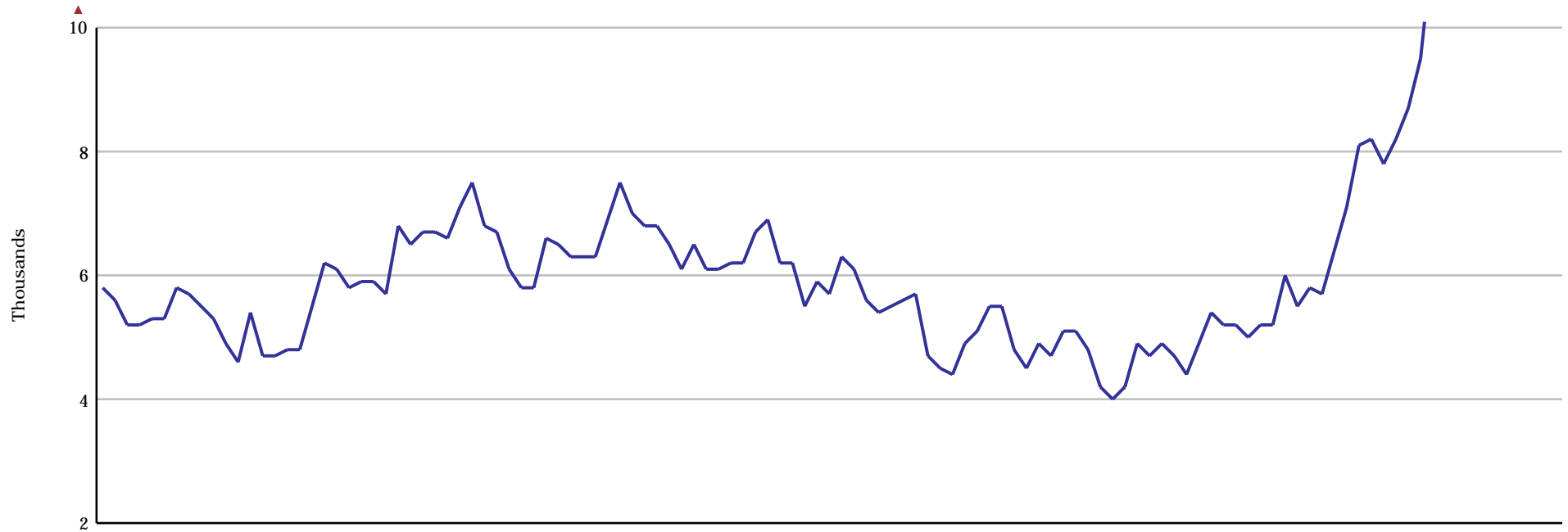
	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009
January	98,211	105,307	115,535	125,748	136,099	143,843	150,951	159,380	169,007	180,031
February	98,398	105,826	116,467	126,475	136,623	144,121	151,155	159,934	169,661	180,902
March	99,113	106,752	117,375	127,353	137,584	145,001	152,069	160,674	170,549	181,653
April	99,697	107,519	118,153	128,377	138,187	145,555	152,839	161,279	171,536	182,586
May	100,258	108,548	119,074	129,287	138,693	146,258	153,636	161,924	172,598	183,260
June	101,029	109,605	119,690	130,071	139,390	146,935	154,271	162,916	173,477	184,191
July	101,418	110,605	120,493	131,098	139,961	147,626	154,562	163,733	174,418	184,839
August	102,043	111,521	121,400	132,040	140,557	148,334	155,222	164,779	175,382	185,212
September	102,862	112,339	122,514	133,043	141,288	149,061	156,445	165,780	176,485	185,542
October	103,565	113,470	123,339	134,269	142,138	149,837	157,368	166,712	177,662	185,452
November	104,329	114,656	124,272	135,039	142,883	150,563	158,463	167,677	178,576	185,538
December	105,010	115,145	125,180	135,859	143,465	150,963	159,250	168,477	179,608	

\*In-Home Supportive Services



## Unemployment Rate - Los Angeles County

January 2000 to November 2009



	<u>2000</u>	<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>	<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>
January	5.80	5.40	6.80	6.60	6.50	6.30	5.50	4.90	6.00	10.80
February	5.60	4.70	6.50	6.50	6.10	6.10	5.50	4.70	5.50	11.00
March	5.20	4.70	6.70	6.30	6.10	5.60	4.80	4.90	5.80	11.30
April	5.20	4.80	6.70	6.30	6.20	5.40	4.50	4.70	5.70	10.70
May	5.30	4.80	6.60	6.30	6.20	5.50	4.90	4.40	6.40	11.30
June	5.30	5.50	7.10	6.90	6.70	5.60	4.70	4.90	7.10	11.40
July	5.80	6.20	7.50	7.50	6.90	5.70	5.10	5.40	8.10	12.50
August	5.70	6.10	6.80	7.00	6.20	4.70	5.10	5.20	8.20	12.60
September	5.50	5.80	6.70	6.80	6.20	4.50	4.80	5.20	7.80	12.70
October	5.30	5.90	6.10	6.80	5.50	4.40	4.20	5.00	8.20	12.60
November	4.90	5.90	5.80	6.50	5.90	4.90	4.00	5.20	8.70	12.20
December	4.60	5.70	5.80	6.10	5.70	5.10	4.20	5.20	9.50	

NOTE: Data is not seasonally adjusted.

# Glossary

**Department of Public Social Services (DPSS)** administers programs that provide services to individuals and families in need. These programs are designed to both alleviate hardship and promote family health, personal responsibility, and economic independence. Most DPSS programs are mandated by federal and State laws.

**California Work Opportunity and Responsibility to Kids (CalWORKs)** provides temporary financial assistance and employment-focused services to families with minor children who may or may not have income, and their property limit is below State maximum limits for their family size. In addition, the family must meet one of the following deprivations:

- Either parent is deceased;
- Either parent is physically or mentally incapacitated;
- The principal wage earner is unemployed; and
- Either parent is absent from the home in which the child is living.

Types of Assistance Units include:

- **Two Parent Families** - include two non-disabled or unemployed, natural or adoptive parents of the same aided or SSI/SSP minor child (living in the home), unless both parents are minors and neither is the head-of-household.
- **Zero Parent Families** - are those in which the parent(s) or caretaker(s) are excluded from or ineligible for aid.
- **All Other Families** - are those that have not been identified as either a two parent or a zero parent family.
- **Safety Net Cases** - are those families in which all adults have been discontinued and removed from the assistance unit for reaching the CalWORKs 60-month time limit.
- **TANF Timed-Out** - are those families that include an adult head-of-household or a spouse of a head-of-household, (including minors that are head-of-household) who have received Federal TANF assistance for a total of 60 cumulative months.

**Cash Assistance Program to Immigrants (CAPI)** provides cash to certain aged, blind, or disabled legal non-citizens ineligible for Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may be eligible for Medi-Cal, In-Home Supportive Services (IHSS), and/or Food Stamp benefits. Individuals requesting such benefits must file the appropriate application for the other program.

**The Food Stamp Program** helps eligible low-income families and individuals meet their basic nutritional needs by increasing their food purchasing power. Individuals residing in room and board arrangements, homeless individuals in shelters, and temporary residents of a shelter for battered women and children, may also be eligible to receive Food Stamps.

**General Relief (GR)** is a County-funded program that provides cash aid to indigent adults who are ineligible for Federal or State programs.

**In-Home Supportive Services (IHSS)** enables low-income aged, blind and disabled individuals to remain safely at home by paying caregivers to provide personal care and domestic and related services.

**LEADER** is the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System.

**Medical Assistance Only (MAO)** provides comprehensive medical benefits to low-income families with children, pregnant women, and adults who are over 65, blind, or disabled. Once an individual or family is found to be within the property (resources) limits, income will then help to determine the category of Medi-Cal eligibility, as well as whether there is a share-of-cost or no share-of-cost. CalWORKs families receive no-cost Medi-Cal.

**Refugee Resettlement Program (RRP)** is made up of many program partners at the federal, state, county, and community levels. Typically, refugees are eligible for the same assistance programs as citizens including CalWORKs, Food Stamps, Medi-Cal, SSI/SSP, and General Relief. In addition, single adults or couples without children who are not eligible for other welfare assistance may receive Refugee Cash Assistance (RCA). Vital to the success of the California Refugee Program are the contributions made by Mutual Assistance Associations, and Community Based Organizations (CBOs) that provide culturally and linguistically appropriate services.